

Our level of commitment and product quality are reflected on the following warranties:



15 Year Warranty on Production Defects

Covered against failures due to production defects or decomposition on HDPE and HPL panels. These panels feature maximum stability to ultraviolet radiation, although their colouring could fade slightly over time.



10 Year Warranty on Structural Failures

Covered against rotting of the wood and structural failures due to deficiencies in the materials or manufacturing defects on:

- galvanised posts
- anodised aluminium parts
- stainless steel posts, rails and parts



10 Year Warranty on Supply of Parts

Supply of replacement parts starting from date of sale.



5 Year Warranty

on spring breakage, the lacquer of metallic galvanised posts, lacquered plywood panels, screws and moulded plastic parts (except for mobile or mechanic systems).



2 Year Warranty on Ropes & Components

Cover for climbing ropes and against any defects or manufacturing deficiencies on the rest of the equipment's components.

See terms and conditions for full details. This guarantee is given subject to the following:

Normal wear or accidental/intentional damage resulting from use of the equipment.

All equipment supplied by the customer or original, specific orders imposed by the customer.

Deterioration of the equipment due to failure to comply with the sellers servicing, maintenance and installation specifications.

All compensation for loss of use if an item of equipment is temporarily unusable.

