

The Urbanix Warranty is more than just a word, it's a personal commitment that you will be satisfied with your purchase. In our many years of selling outdoor fitness equipment, rigorous testing and field use of our products has resulted in top quality and proven high performance. We are confident knowing that you will get your money's worth. Guaranteed customer satisfaction, thicker steel, better paint, galvanization and a better design are just some of our advantages.

All products come with a warranty

The warranty assumes that all products are shipped free from manufacturing defects in materials, structure, workmanship or finish. The warranty does not include damage resulting from abuse, negligence, misuse, extreme weather conditions, accidents, shipping damage, fire, flood or any other condition that would not be considered normal use or normal facility application. Any warranty disputes will be at the sole discretion of the manufacturer who reserves the option to replace, repair, or refund if the product is found defective upon inspection. A clear photograph of the defect also may be necessary to support the claim.



10 Years Limited Guarantee

For all Urbanix Blade outdoor gym equipment aluminum and stainless hardware against structural failure and corrosion due to manufacturing defects.



24 Months Limited Guarantee

For all Urbanix gym equipment in whole, Hydraulic and moving systems, bearing, handles and cushions under normal conditions.



5 Years Limited Guarantee

For all Urbanix Blade outdoor gym equipment main posts, steel tubes and welding procedure against structural failure due to manufacturing defects.

See terms and conditions for full details. This guarantee is given subject to the following:

This warranty does not include any cosmetic issues or wear and tear from normal use. It is valid only if the equipment are erected to conform to installation instructions and maintained according to the maintenance procedures.

